

2003 COMMISSIONER'S AWARD FOR EXCELLENCE



Thomas A. Wiles, IV *Outstanding Leadership*

District Maintenance Manager
Lynchburg District

Tim Wiles is the consummate friend of human resources staff. Committed to providing outstanding leadership as well as teaching it, Tim is a coach for both leadership development and customer service training. He also teaches a portion of the new employee orientation, and he has assisted HR staff with instruction of overtime policies and Fair Labor Standard Act laws throughout the district.

Quiet and unassuming, Tim's humor and impeccable manners make him a great listener and present him as approachable to any employee. And approachable he is; in every class he instructs, Tim posts his telephone number and invites participants to call on him in the future—and they do. He has acted as a mentor for other managers, offers counsel as a member of the Employee Recognition Committee, and serves as the official “chef” for the monthly district administrator luncheons.

According to District Administrator Tom Ramey, “Tim's willingness to participate in any capacity enables him to fulfill his responsibilities as district maintenance manager to a higher level....daily, he provides a positive role model by modeling the VDOT Values.”

Nominated by: Barbara Anne H. Clayton

